



Cargoplus Container Transport

Export Service Standards

- Timeframes and pre-advice/documentation is required two working days prior to guarantee we can get VBS for Fergusson port as required. For Monday AM, we encourage three working days.
- Containers that are required to be uplifted in the morning for Fergusson port must be accessible from 6am in order to guarantee we get the VBS that is required.
- Metroport exports must have documentation or pre-advice sent through on the day prior to uplift to ensure we can make a booking on time.
- Loaded containers for Multi-Cargo port require a standard carters' note and signed VGM document or else they are not considered ready to be exported.
- To 'pre-book' a container we will require the container number, a date and a time when it can be expected to be ready. A pre-advice can be arranged to be updated later if documentation is received otherwise we will not be able to guarantee a VBS is acquired.