



Cargo Plus Warehousing & Devanning

- **Import Container Delivery Processes – For container being devanned at Cargo Plus**

Our delivery policy is to collect import containers within the free time at the port, if the fully cleared container(s) and cartage advice have been received **prior** to vessel arrival and working within the VBS port booking timeframes.

Please refer to the [Cargo Plus Container Transport Import Service Standards](#).

A date of unpack for Container/s can only be scheduled when ALL documentation (MPI & Customs docs) are cleared (in time) prior to vessel arrival.

It is the client's responsibility to monitor MPI, Shipping line or Custom Status as well as any other holds. Cargo Plus will not be responsible for the clearing of holds unless specifically hired to complete this task. Once holds are free please advise Cargo Plus Containers team so that VBS can be arranged. Please refer to the [Cargo Plus Container Transport Import Service Standards](#)

If documentation is received after vessel arrival, these will be delivered on the next shift with available VBS slots to accommodate.

The client is required to supply all relevant information / unpack instructions prior to container arriving to Cargo Plus depot.

- **Unpacks Requiring Splitting**

All contents must have clear marks to match the 'split instructions' in order for Cargo Plus to complete a container unload. If contents do not have any marks matching the instructions, then Cargo Plus will stop the unpack and have the client arrange unloading and will charge as an onsite AP check rate.

- **AP Checks**

From Jan 31st 2020, container(s) that require Onsite AP checks will now require photos from Origin Supplier to be sent to Cargo Plus prior to container arriving to our depot. This will determine if Cargo Plus can/not AP check the container or if the container needs to be unloaded.

(Unloading instructions must be sent prior to containers arriving to Cargo Plus)

- **Unpack requiring MPI & Customs Inspections**

From Jan 31st 2020, the Customer will be required to book in their own inspections. For supervised unloads, bookings will have to be scheduled between 7am – 11am (Mon-Fri) and standard freight inspections scheduled between 7am – 3:00pm (Mon-Fri).

- **Fumigations Onsite**

From Jan 31st 2020, Container(s) delivered to Cargo Plus will now be charged container storage from the day of arrival. Cargo Plus will advise ETA of arrival and Clients will have to book fumigations with their providers.

- **Container Devanning**

Standard unpacking timeframes to devan unless otherwise quoted are:

20' Loose Load Containers – 2 hours are allowed in standard rate

40' Loose Load Containers – 3 hours are allowed in standard rate

An hourly rate will be charged if Container(s) exceed standard unpacking timeframes to devan.

Additional labour will be priced at \$100.00 + GST per hour thereafter unless quoted otherwise on rate card.

- **Container contaminants**

Due to MPI regulations, please note that there will be a fee charged per container for container sweeping & dunnage removal

Details of actions taken will be noted on the outturn report

- **Cargo Re-Measures**

For any delivery instructions that require re-measurements or dimensions, this will incur additional labour costs dependent on volume of freight and will be charged from Jan 31st (cost to be advised at time of remeasurement).

- **Empty Container Dehire**

Please refer to the [Cargo Plus Container Transport Import Service Standards](#).

- **Short Term Storage and Container AP Check**

From Jan 31st 2020, container(s) that require unpack & storage / short term storage will now have to supply photos **prior** to container arriving to Cargo Plus. This will determine if Cargo Plus can or cannot store the freight.

If no photos are sent prior to devann, pricing maybe differ from original quotation depending on actual requirements of outturned product and Cargo Plus's ability to store.

- **Devanned Cargo – Free Storage Time**

From Jan 31st 2020, Devanned Import Cargo will receive 3 Free Days Storage in the Cargo Plus Warehouse. The first day of the free period starts the day of Container Devanning. Rates are \$7.50 per m3 per day + GST after free time is exceeded.

- **Export Container Packs**

Receipt of goods must be booked in with Cargo Plus warehouse team **prior** to delivery into depot. Goods with no booking will be turned away and freight will not be offloaded from arriving vehicles.

All Couriers / Drivers must have correct paperwork including Job References. Drivers with incorrect delivery paperwork will be turned away and freight will not be offloaded from arriving vehicles.

A final loading manifest must be submitted after freight has been checked in, the freight will **not** be loaded into containers if this has not been completed.